

Augmenting Insurance: How Artificial Intelligence is Disrupting The Industry

- Tuesday, March 20, 2018



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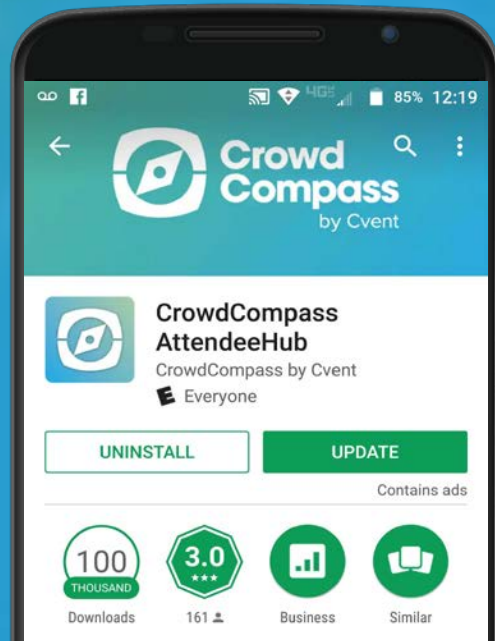
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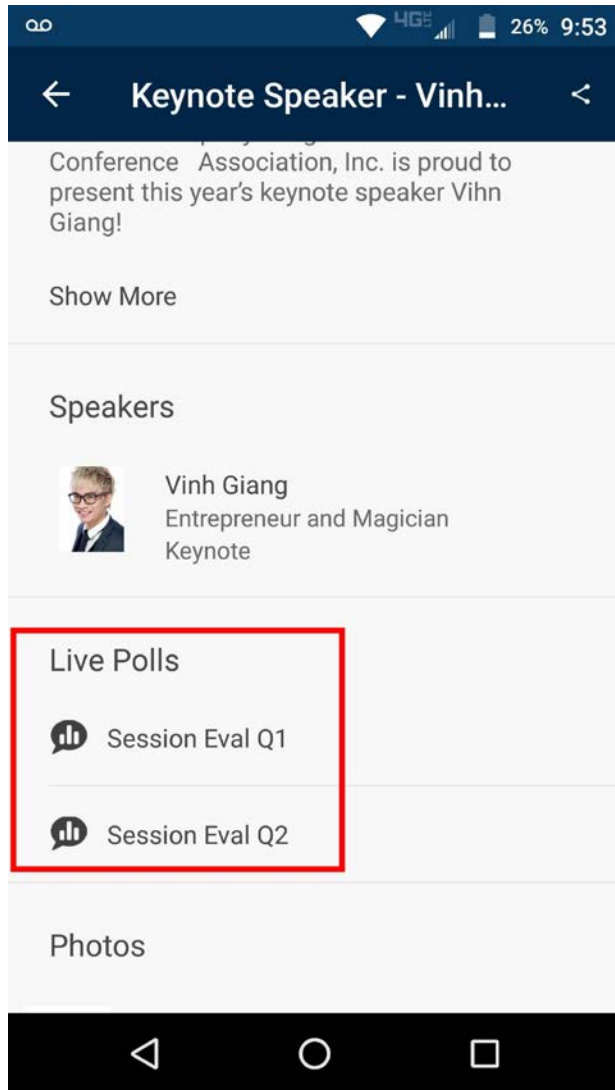
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Live Polling & Survey Instructions



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This year the session survey questions can be found in this section and will take just a couple seconds to complete.



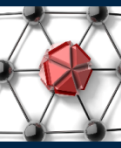
The LTC insurance industry is ready for Artificial Intelligence (AI) disruption. Come learn about AI from noted experts, and see how we can use it to enhance processes and improve results.



- **Anne Ingoldsby** – TriPlus Services, Chief Operations Officer
- **Jim DuEst** – TriPlus Services, Chief Information Officer



- **Anand Rao** - Partner at PwC, Global Artificial Intelligence Lead, Innovation Lead - Data & Analytics
- **Artur Kiulian** – Partner at Colab



- Introductions
- What is Artificial Intelligence (AI)?
- Benefits of AI
- Challenges of AI
- Transforming your Business
- Summary and Wrap up
- Questions

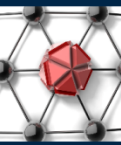
What is Artificial Intelligence?



- Define AI
- Why is AI important?



- Efficiency
- Effectiveness
- Cost Savings
- Revenue Retention
- Examples

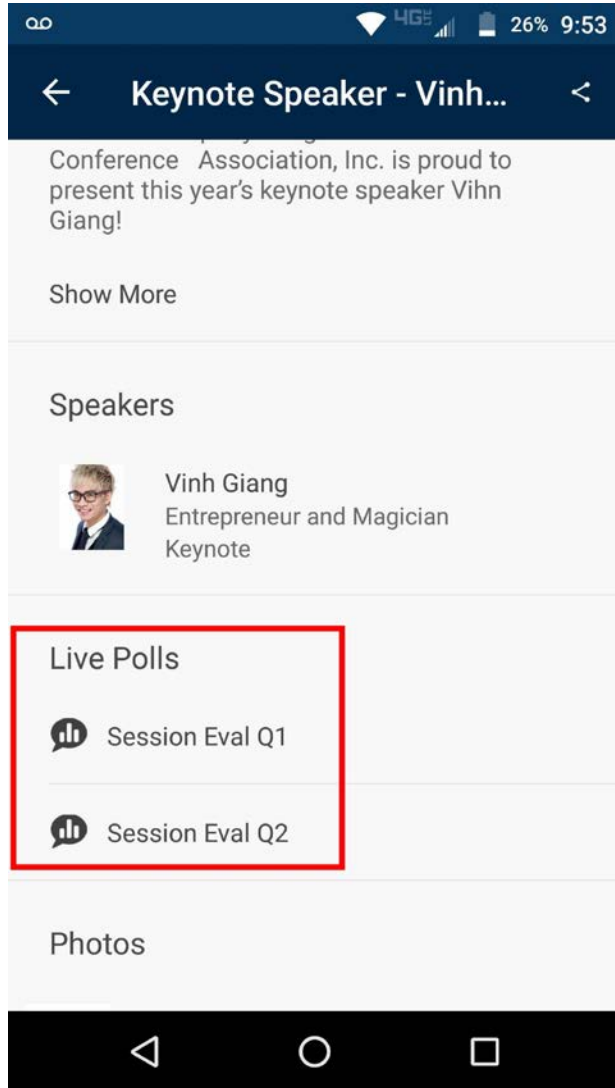


- Hype vs. reality
- Talent/skills
- Navigating the Vendor space
- Implementation and deployment
- Data



- Next Steps
- Value Chain
- Develop use Cases
- Buy-in from stakeholders
- Use of resources – internal vs. external
- Implementation

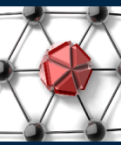
Session Survey Instructions



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- Wrap Up
- Questions?