Provider Credentialing and Verification: Overcoming the Challenges in an Ever-changing Environment

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Moderator: Barb Grassie, Capgemini

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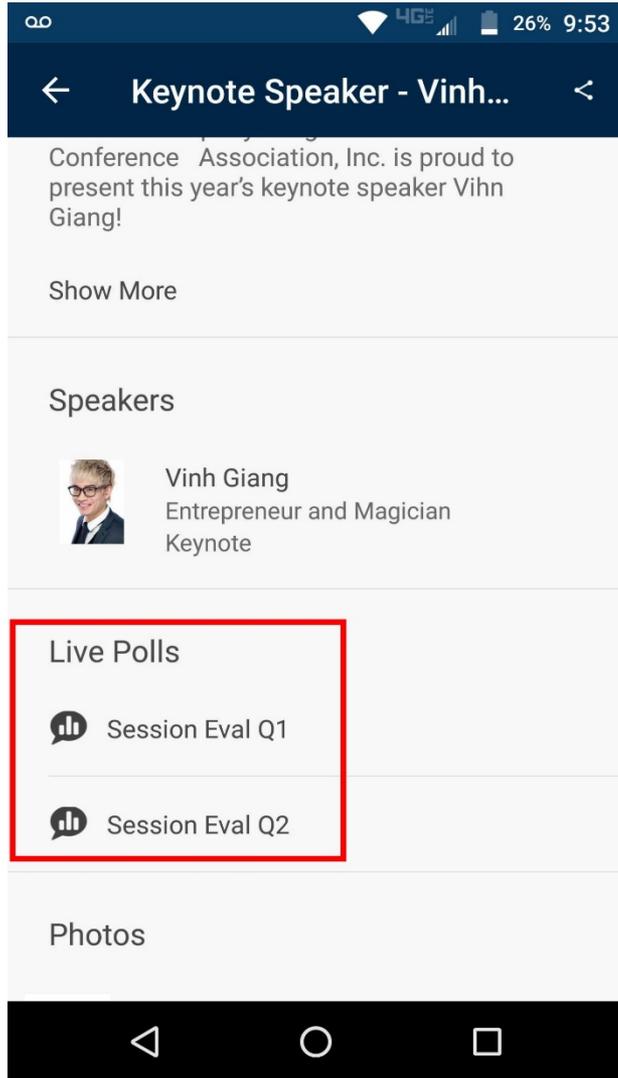
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This year the session survey questions can be found in this section and will take just a couple seconds to complete.

Session Purpose:

- To look at current practices for provider credentialing and verification throughout the life of a claim as well as address provider network programs and industry challenges

Session Format:

- Audience polling
- Facilitate Panel Session
- Q&A

- Lynda Servies, Senior Operations Manager, LTC Network, Capgemini

- Cassandra Prebis, Supervisor, Quality Management, Triplus

- Maureen Lillis, Chief Operating Officer, Independent Living Systems

- Nolan Tully, Partner, Drinker Biddle

- Moderator: Barb Grassie, Director Solutions, Capgemini, IBAS Division

A few notes about this session

- Polling questions were selected to gain insight into current industry practices

- Panel questions were selected based on identified challenges in the industry and approaches available for provider credentialing and verification

- The intent of this session is to be informative and thought provoking

Important!
This session is not representative of any specific individual's or specific company's endorsement for a particular approach to manage provider credentialing and verification.

- ## Definitions*
  - ### Credentialing
    - <u>Process</u> by which the eligibility of an <u>entity</u> for a particular job or <u>task</u> is established by determining if the entity has specified qualifications and fulfils the defined requirements
  - ### Verification
    - Comparison of two or more items, or the use of supplementary tests, to ensure the accuracy, correctness or truth of information

  *Business Dictionary.com