Producers & Sales

Which Product for Which Client?

- Bill Comfort, Moderator
- Betty Doll
- David Wolf



ILTCI Mobile App Download Instructions

≰iPhone ≰iPad

- 1) Type https://crowd.cc/s/1flyo in web browser
- 2) Click "Download iPhone/iPad App" to load Apple's App Store and download the app.

android

- 1) Type https://crowd.cc/s/1flyo in web browser
- 2) Click "Download Android App" to load the Google Play Store and download the app.

*** BlackBerry

1) You'll be using the web version of the app. Open the web browser, click the BlackBerry menu button, select "Go To" and type https://crowd.cc/s/1flvo.

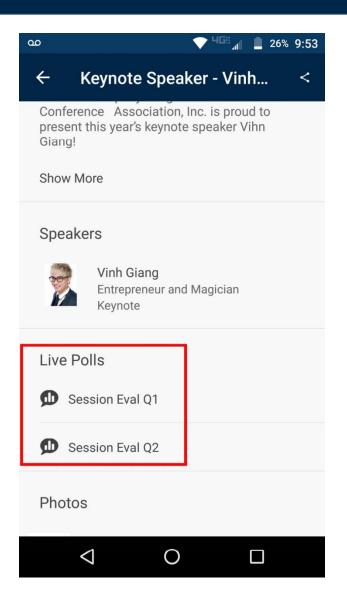


You can also just go to your app store and search 'AttendeeHub'. Once installed search 'ILTCI' and you'll find our app.



Session Survey Instructions





Once you are in the app go to the schedule and the session you are in.

Scroll to the bottom to find the Live Polling questions.

This year the session survey questions can be found in this section and will take just a couple seconds to complete.

Which Product



- Traditional LTCI
- Hybrid life + LTCI
- Hybrid annuity + LTCI

- Life insurance + LTCI ADB
- Life insurance + Chronic Illness Rider

Short-term care?

Traditonal LTC Insurance



- Is not dead
 - Fewer carriers not an issue DI experience
- Is not in a "death spiral"
 - No evidence: low lapses remain, can't replace, "reserve" pricing
- Will not (cannot) have future rate increases like past rate increases
 - 1% lapse, low reserve %, credible claims "Past performance (rate increase) is no guarantee of future returns (rate increases)."

Key Facts to Discover



- Health, health, health.
- Who are they? Get to know the clients
 - Do they have kids? Where do they plan to live/retire?

Income

– What is current income? Planned retirement income - where will it come from? Withdrawing now?

Assets

- How much excluding the home? What form?
- Existing life insurance or annuities?

Family history

 Get a feel for their personal experience with aging. Did a parent or family member need LTC? How long? Who paid? Check for dementia/Alz. and general longevity.

Key Questions



- Is this something you're just starting to look into, or have you been looking at it for a while?
- Why now?
 - What, specifically, made you look for this information/take the time for this meeting now?
- If you needed long-term care, what would be your biggest concern?
- Do you have any preferences on how, if you needed it, you might like to receive your care later?
- What have you read or heard about long-term care insurance?

Case Study



- 58-year-old couple, "standard" health
- Both employed, \$150,000 income
- \$700,000 in 401(k), qualified funds
- \$100,000 non-QF savings
- \$300,000 home equity
- \$110,000 projected retirement income



- 58-year-old couple, "standard" health
- Both employed, \$150,000 income
- \$700,000 in 401(k), qualified funds
- \$100,000 non-QF savings
- \$300,000 home equity
- \$110,000 projected retirement income

Don't plan to leave the kids any \$



- 58-year-old couple, "standard" health
- Both employed, \$150,000 income
- \$700,000 in 401(k), qualified funds
- \$100,000 non-QF savings
- \$300,000 home equity
- \$110,000 projected retirement income

\$300,000 inheritance



- 58-year-old couple, wife "uninsurable"
- Both employed, \$150,000 income
- \$700,000 in 401(k), qualified funds
- \$100,000 non-QF savings
- \$300,000 home equity
- \$110,000 projected retirement income

Insurability issues



- 58-year-old couple, "standard" health
- Both employed, \$150,000 income
- \$700,000 in 401(k), qualified funds
- \$100,000 non-QF savings
- \$300,000 home equity
- \$110,000 projected retirement income

One spouse is self-employed?

A Tale of Two Advisors



Financial Advisor A

- Sold a small Stand-Alone LTC Contract in the past
- Proposed Supplementing with another Stand-Alone LTCI Policy

Financial Advisor B

- Proposed a Combo LTC Product with a rather small single premium \$50K per spouse
- Had more "depth of client relationship", client wanted to work with this advisor

Solution:

- Reached out to Advisor B and proposed a solution, won her over
- She was not accounting for pre-tax funding capacity



Client 5 (Mr.) Life+LTC Combo / Traditional LTC

Oregon, age 74

LTC benefit: 6-year benefit, 90-day elimination, no inflation, comprehensive SNF, ALF & HHC

						Mont	Monthly Long-Term Care Benefit:			
	Initial	Additional		G	varanteed					
	<u>Premium</u>	Ann Prem.	Initial DB	Gty'd DB	to age:	<u>Initial</u>	Age 80	Age 85	Age 90	
Life + LTC Combo										
Company A	N/A	(Max issue age for single premium is age 70)								
Company B	50,000	0	59,600	52,251	120	2,177	2,177	2,177	2,177	
Company C	63,000	0	63,000	63,000 1	120	2,532	2,532	2,532	2,532	
	Amount	<u>Yield</u>								
Traditional LTC (5-year benefit)										
Company D	50,000									
4% Interest		2,000				3,059	3,059	3,059	3,059	
5% Interest		2,500				3,824	3,824	3,824	3,824	
6% Interest		3,000				4,589	4,589	4,589	4,589	
Company D (pre-tax at 39.6%))									
4% Interest		2,000				5,064	5,064	5,064	5,064	
5% Interest		2,500				6,331	6,331	6,331	6,331	
6% Interest		3,000				7,598	7,598	7,598	7,598	

⁽¹⁾ Guaranteed Death Benefit assuming no LTC payments



Client 5 (Mrs.) Life+LTC Combo / Traditional LTC

Oregon, age 69

LTC benefit: 6-year benefit, 90-day elimination, no inflation, comprehensive SNF, ALF & HHC

				Monthly Long-Term Care Benefit:					
	Initial	Additional		Guaranteed					
	<u>Premium</u>	Ann Prem.	Initial DB	Gty'd DB	to age:	Initial	Age 80	Age 85	Age 90
Life + LTC Combo									
Company A	62,500	0	106,886	62,500 ¹	120	2,500	2,500	2,500	2,500
Company B	50,000	0	74,000	62,654	120	2,611	2,611	2,611	2,611
Company C	60,000	0	65,896	60,934	120	2,538	2,538	2,538	2,538
	Amount	<u>Yield</u>							
Traditional LTC (5-year benefit)									
Company D	50,000								
4% Interest		2,000				2,959	2,959	2,959	2,959
5% Interest		2,500				3,698	3,698	3,698	3,698
6% Interest		3,000				4,438	4,438	4,438	4,438
Company D (pre-tax at 39.6%)									
4% Interest		2,000				4,899	4,899	4,899	4,899
5% Interest		2,500				6,123	6,123	6,123	6,123
6% Interest		3,000				7,348	7,348	7,348	7,348

⁽¹⁾ Guaranteed Death Benefit assuming no LTC payments



Clients 5

Oregon, ages 69 & 74
100% Home Care, Assisted Living and Nursing Care
90-day elimination, 2-apply discount, TQ
3% compound inflation
Federal savings assumption of 39.6%

Annual premiums:

		Mr.	Mrs.	<u>Total</u>
Existing Coverage (no inflation) New Coverage		1,599.72 <u>3,212.56</u>	1,047.12 3,787.98	2,646.84 7,000.54
	TOTAL:	4,812.28	4,835.10	9,647.38
Pre-tax of 39.6% in 2016 Total Coverage	TOTAL:	2,906.62	2,920.40	5,827.02

Which Product for Which Client?



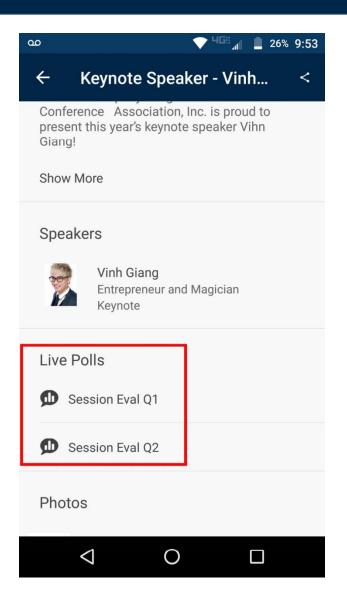
Traditional vs. Hybrid vs. Rider

One is neither better nor worse than the others ...

... they are different ways to fund

Session Survey Instructions





Once you are in the app go to the schedule and the session you are in.

Scroll to the bottom to find the Live Polling questions.

This year the session survey questions can be found in this section and will take just a couple seconds to complete.